DeskGate Technology

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We develop since 2005

DeskGate®
IT SERVICE

DeskGate Technology

- DeskGate Technology started the working for software sector in 1994 and was officially established in 2005, works for innovative solutions with its professional team.

- We develop our products based on customer satisfaction and feedback for our product to be better.

- Our customer portfolio is companies working from the office, companies working with offices in more than one region, companies with home-based staff, companies with working outside staff.

- Our goal is to use our products worldwide

1 - EMPLOYEE MONITORING

Employee Monitoring;

- Analyze employees activities in working hours.
- Record from employee computers in case of objectionable and suspicious situations.
- Provide remote connection and support employee computers for the IT teams.
- For human resources, managers and unit managers, to check whether to staff working under them complies with the daily work flow and to record these within both parties.
- Blocking unwanted websites by defining special words like "games, sports and adult" or blocking directly with website names.
- Application access prohibition is such as " regedit, game.exe".
- Add barriers to USB hardware access or allow special USB.

2 - EMPLOYEE MONITORING AND USER ACTIVITY LOGS

Employee Monitoring and User Activity Logs;

- To analyze and accurately report and expected job performance from working staff.
- Today, with the increase social media affect, staff spend time more than %45 of their working hours.

It is the ability to report multiple features such as the software used and using times, the websites visited, the files and contents worked, the time spent by the user during the daily active working hours in a scalable manner and to analyze them.

NOTES: Employee monitoring and user activity logs product is working on-premise. You will not have any data flow with a third party company.

IT SERVICE - REMOTE DESKTOP AND IT MANAGEMENT

Remote Desktop;

- Remote desktop software is a highly secure application that allows corporate and home users to connect quickly and securely to remote computers.

Remote desktop use for 3 categories

1) Corporate IT teams
2) For IT companies. They can use that for support own customer and record all remote connections
3) For home users

NOTES: IT Service Remote Desktop Application working on cloud. In some special case it can working on-premise system.

IT TEAMS

With the request of the IT teams;

It is very important for IT teams to take security measures during remote connection.

IT Service prevent potential problems with features of connection logs that the user who made the connection, connection times, what action are taken.

It has important features for IT teams such as remote connection, file transfers, support/helpdesk, user approval option, connection logs, inventory management with software, hardware and add special devices,remote program installation.

IT COMPANIES AND HOME USERS

IT Companies;
Remote connection is very important for companies that provide remote support. It provides quick solution for employee who have problems their with computers.

Has two different concept;
1)Service mode is for permanent users. Connection can be made by user approval or not .
2) Manual mode is need user approval. It can use portable.

For example;
IT Service application has a support/helpdesk system for employees can send support requests to the company they want support

Home users;
Free for home users without any limitation.

REFERENCE LIST