



# DESKGATE IT SERVICE

# ABOUT DESKGATE TECHNOLOGY

- DeskGate Technology is a company that software development since 2005.
- We works on company security, productivity tracking and IT management.
- That makes R&D investments in parallel with the developing technology and attaches importance to developing its products in an innovative way.

# DESKGATE IT SERVICE

DeskGate Teknoloji has developed an IT Service as a high security remote desktop connection and IT solution by adding a new one to its products.

- It creates a secure gateway using the military standard RSA encryption system.
- AES makes communication with 256 bits permanent and prevents it from being read by third parties.

# DESKGATE IT SERVICE

The contribution of this technology to the industry is an alternative by observing the vulnerability here instead of sending documents containing our personal information or private data from easily accessible platforms such as e-mail.

# SECURITY STANDARDS

## Encryption Technology

- RSA
- TLS 1.2 SSL
- AES 256 - BIT

Maximizes security during remote connection with the encryption technology it uses.

So, all your remote connections and file transfers encrypted transferred to the other side.

# SECURITY STANDARDS

## Verification Technology

All connections are verified to military standards with RSA  
Private / Public Asymmetric encryption



# IT MANAGEMENT

- Remote connection
- File transfer
- Assign administrator authority
- Group of users
- Help desk / ticket system management
- Inventory reports
- Remote installation and run script
- Add a personal logo

# IT MANAGEMENT

## Remote Connection

- Provide secure remote connection for all users you add to your management panel.
- Your connections cannot be followed by anyone.
- Connection operations are reported.



# IT MANAGEMENT

## Remote Desktop Application

DeskGate IT Service

[Settings](#) [Visit our website](#)

### Your computer

Your allow remote connection information. Share your id and password.

<b>Your Id</b>	<b>Password</b>
200 283	p40988

Open for remote connections

[Invite](#) [Sign In](#)

### Remote computer

For connect to a remote computer, Enter id and password.

<b>Remote Id</b>	<b>Password</b>
200464	v08c76

**Quality**

**Mod**

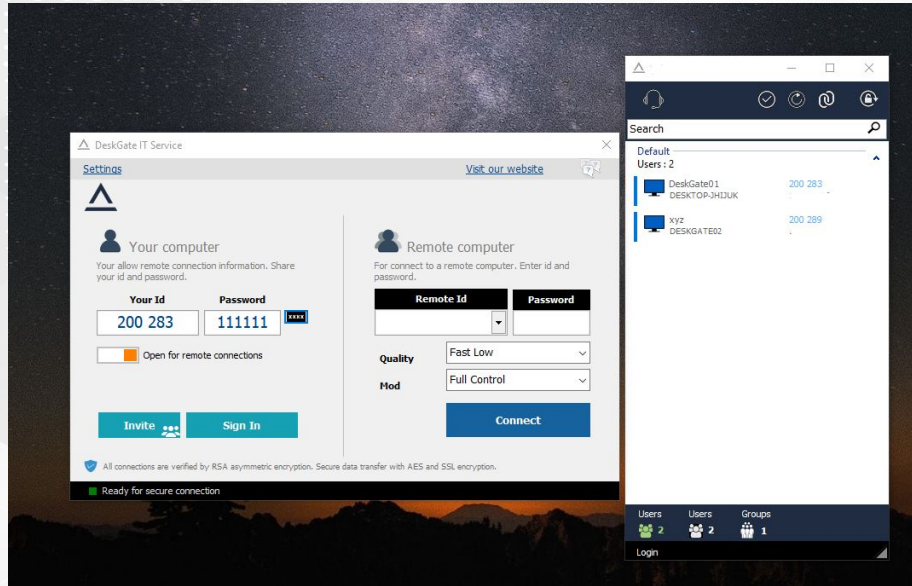
[Connect](#)

All connections are verified by RSA asymmetric encryption. Secure data transfer with AES and SSL encryption.

Ready for secure connection

# IT MANAGEMENT

## Remote Desktop Admin Panel



# IT MANAGEMENT

## File Transfer

- Users can send files or receive files.
- Files can be transferred without opening a remote connection to the other computer.
- The sent or received file is not seen by third parties.
- Transfer operations are reported.

# IT MANAGEMENT

## Assign Administrator Authority

- Multiple managers can be added and the authority of other managers can be restricted by the main manager. In this way, you can authorize the right person in the right group and support categories.
- Managers can be authorized some support categories.

# IT MANAGEMENT

## Group of Users

- It can do group-based setting by grouping the users you add to your panel.
- These groups can be assigned different authorize and managers.

# IT MANAGEMENT

## Helpdesk / Ticket System Management

- Users can create support requests.
- Screenshots can be added to the created support requests.
- The support request arrive the right managers through the admin authorization and the solution process is accelerated.
- A message can be sent to the user and the managers on request.
- Requests can be closed and scored.
- Support requests can also be sent via e-mail or sms.

# IT MANAGEMENT

## Inventory Reports

- All inventory information of computers is reported as hardware and software.
- It allows you to see the memory status of the computer, the updates it receives, and the versions of the programs used.

# IT MANAGEMENT

## Remote Installation and Run Script

- It allows you to install the program you designated without connecting to the computer at any time and date remotely.
- If you want the user is asked for confirmation during the installation of the program.
- Programs installed or removed are reported.
- Command system planning can be done.